



JULIEN MICLOTTE

UX/UI DESIGNER

PRESENTATION

Passionate about user experience and product design, I aim to leverage my background in business analysis and process improvement to transition into a full-time UX/UI design role. I thrive on combining analytical problem-solving with creative design thinking to create intuitive and accessible digital experiences.

EXPERIENCE

Process Owner

MedExel TPA | Molenbeek-Saint-Jean, Belgium | March 2024

- Leading process improvement projects such as paperless communication, e-invoicing, and CRM implementation
- Enhancing user experience by optimizing workflows and digitalizing key business processes

Business Analyst

Uzinakod | Montreal, Canada | March 2022 - March 2024

- Worked on various custom software development projects, handling user research, requirement gathering, and process optimization
- Created UX wireframes in Indigo Studio and designed user journeys using Miro
- Acted as BA, QA, and PM in a small structure, gaining a holistic product development experience

Business Analyst

Deloitte | Zaventem, Belgium | September 2021 - February 2022

- Collaborated on SAP digital transformation projects, collecting user requirements and writing user stories
- Worked closely with developers and business stakeholders to improve digital experiences

EDUCATION

ICHEC Brussels Management School - Master

Management Sciences | International Trade & Innovation | 2021

ICHEC Brussels Management School - Bachelor

Business Administration | 2019

Collège du Christ-Roi d'Ottignies - CESS

Mathematics and science | 2015

CONTACT

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SKILLS & TOOLS

- Figma, Indigo Studio
- Miro, Whimsical
- Maze
- HTML, CSS
- Jira, Azure DevOps

LANGUAGES

French
Native

English
Advanced (C1+)

Dutch
Intermediate (A2)

CERTIFICATIONS

- 📖 Le Wagon - Introduction to UI/UX design
- 📖 Google - UX Design (full path)
- 📖 Six Sigma Yellow Belt

PERSONAL INTERESTS

Sport: Cycling, Tennis, Running, Yoga, Hiking

Geeky side: Video games, retro gaming, DIY projects, japanese aesthetics, crypto-currencies, ...

Lifestyle: I started the 'Miracle Morning' routine a few months ago — it's life-changing!

Entrepreneurship: Founded a company active in breweries by-product upcycling during my studies